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Director of Logistics

Comptroller

Shipment of Household Effects and Automobiles

1. Following are comments regarding a problem recently presented by the Comptroller, HA, regarding the need for identification of shipments in case of damage claims:

"Shipment of HRE and Autos - Under present Headquarters procedures, the B/L's covering such shipments cite a number (rather than the individual's name) which identifies the shipment. The cross reference of the number to the individual's name is in the Logistics Office, Headquarters. This procedure presents an impossible situation when a shipment is insured by the individual and a portion of the shipment is lost or damaged. The insurance company requires a copy of the B/L as evidence that the goods were shipped. The B/L cites a number rather than the individual's name. To furnish the insurance company proof that the goods identified on the B/L by a certain number are in fact the goods of the claimant would require a certification from KUBARK Headquarters - a third party as far as the insurance company is concerned. [REDACTED] is faced with just such a situation at this time and the Support Base Security Office will not allow him to give the insurance company a copy of the B/L and proof that the shipment identified thereon with No. A-6271 is the property of [REDACTED]."

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2. Your review and comments on this matter are requested in order that an appropriate reply may be prepared.

E. R. SAUNDERS

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